Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Name of Center: Our Savior Lutheran Preschool

Provider No.: 21126

Address: 3775 Middle Rd, Bettendorf, IA, 52722

County: Scott

Director's Name: Lisa Piotter

On-Site Supervisor: none

Phone Number: 5633324648

E-Mail: oslpdir@oursaviorbett.org

HHS Visit Date: 09/02/2026

Licensing Period: 02/01/2027 to 02/01/2029

Fire Inspection:

Date Inspected: 12/11/2024

Comments:

Report Visit Type:

- [ ] PTO
- [X] Licensing Visit
- [ ] Drop In
- [ ] Administrative Change

License Type:

- [X] Full
- [ ] Provisional

Quality initiative:

Quality Rating: 3

- [ ] Accrediation

Program Duration:

- [X] Year-Round
- [ ] School Year
- [ ] Summer Only

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HOURS:	*Year-round*	*School-Year*	*Summer Only*
Sunday			
Monday	8:45 AM to 3:45 PM		
Tuesday	8:45 AM to 3:45 PM		
Wednesday	8:45 AM to 3:45 PM		
Thursday	8:45 AM to 3:45 PM		
Friday	8:45 AM to 3:45 PM		
Saturday			

Program Population Served:

- [ ] Infant(0-<24 Months)
- [X] Toddler
- [X] PreSchool
- [X] School Age
- [ ] All Ages

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Aged	Capacity
General			152		152
Summer					0

1. Basic Overview

An unannounced licensing visit was completed at this center on 9/2/26. This large center continues to operate out of the Our Savior Lutheran Church and is owned and operated by the church. It is not for profit. The center is governed by the Early Childhood Ministries Board which includes an elected head of the board and church members and parents. The center director is Lisa Piotter. Lisa was present on the day of the visit along with many other staff. Lisa has been the director here for many years. Lisa reports having a BS degree in early childhood as well as a National Administrator Credential. The center operates Monday through Friday from 8:45am to 11:45am and from 12:45pm to 3:45pm with various sections of preschool for ages two through six. As of this school year, two groups of children now stay full day including lunch, an additional snack, and rest time. The center operates an eight week program on Tuesdays, Wednesdays, Thursdays from 8:45am to 11:45am during the summer for children age three through third grade if parents choose to enroll their children during that time. The center does participate in the Iowa Voluntary Preschool grant program. The center director states the center uses the Creative Curriculum Gold, Frog Street, Learning Without Tears, and Little Lambs Beginner Bible curriculums. The center reports enrollment of 288 children at the time of the visit.

The center now consists of 10 classroom areas, an additional room that is used for quiet activities (room Y104- not added to license capacity but is approved space), and a fellowship area/indoor gym as parts of the church that are used by the center. There is also an adjacent outdoor play area. Each program room is abundantly stocked with accessible toys and materials for arts/crafts to support programming needs. Rooms are arranged with various interest and activity centers. The preschool areas continue to be very nicely decorated and present a very child friendly environment. The preschool materials are clean, organized, and well maintained. Preschool rooms are bright with windows. Most children travel to hallway restroom areas to use the restroom. Only one of the program rooms has its own adjacent restroom area. Children in the two rooms used for two year old children are taken to restroom areas across the hall for diapering activities. At least some of the restroom areas

include diapering stations with the required postings and cleaning/disinfecting solution spray bottles. Most rooms have classroom sink(s) used for hand washing activities. The indoor gym provides an excellent space for indoor large motor activities. The various preschool classes are able to use the gym during their scheduled times. A wide variety of indoor activities are accessible and have been observed for the children in this space. Required postings and child and staff files were reviewed. The licensing notebook including emergency drills, first aid supplies, playground checklist were reviewed. All program space was observed. Staff and child interactions, food service, and hand washing practices and procedures were observed. Health and safety practices were also reviewed including medication management, cleaning/sanitizing/disinfecting procedures, excluding ill children/staff, incident reports, and first aid kits.

Nutritional practices and food safety were observed. The center does not participate in the CACFP. The center continues to supply all items for snacks, however, parents have to pay an extra fee for this. Children attending the all day programs bring their lunch from home. The center is reminded those lunches need to be monitored and supplemented by the center to ensure they meet CACFP requirements for lunch. Kitchen space is utilized and shared with the church functions and continues to be highly organized.

2. Identify Observed Strengths of the program

The center continues to be managed by an experienced and educated director who also has her NAC credential. The staff were again observed to be highly engaged with the children in all program rooms, and the children appeared to be thoroughly enjoying their experience at preschool. The staff continue to work quite well together. Program rooms are well organized and supplied with accessible materials and postings for the children. The children's art work is posted throughout the preschool. The center has an ample supply of materials, and even materials in storage are organized so that they are accessible for staff to use and change out items. The center has an ample supply of books that are also neatly organized by topic. The outdoor area turf material was replaced last fall. The center provides weekly information about lesson planning/activities to parents for all children. The center continues to enjoy a highly supportive relationship with the church. Licensing documentation and staff and child files continue to be very organized. The attention to detail in operating this large center does not go unnoticed.

3. Identify the aspects that fall below the standard

109.13(1 and 2): Center shall serve each child a full, nutritionally balanced meal as defined by CACFP guidelines.Staff shall provide supervision at table during snacks and meals.Children at center two hours or longer shall be offered food of not less than two hours and no more than three hours apart unless child is asleep.Menus shall be made available to parents and kept on file with substitutions noted.Avoid foods with high incident rate of causing choking.
1. Several snack items on the menu are not CACFP credible (rice krispie treats, nutrigrain bars, pudding, veggie straws, etc.).

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

N/A

5. Special Notes/Recommendations

Targeted Assessment: Behavior Management
I discussed with (director) their oversight of behavior management related to helping childcare staff: 1) Understand expectations, 2) managing frustrations, 3) monitor performance. The center director provided the following responses:
1) Behavior management is discussed at the beginning of every year during our staff in-service. Specific policies and procedures are given to every staff member in the staff handbook. Seasoned staff are also made available to answer questions as they come and offer guidance.
2) Staff have been trained with positive behavior supports and given the tools offered there to use in their classrooms. Posters are placed throughout the building with reminders of positive de-escalation responses to children as well as feelings charts.
3) These skills are monitored by observation and documentation. Journaling and simple checklists can be used also. Ongoing support and feedback are provided, as well opportunities for staff discussion to keep things consistent

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This report also processes the administrative change to increase the license capacity because room Y105 has been added as an additional room (used for extended care). The room can have a maximum of 10 children. Room Y104 is approved space but is not added to the capacity because it is used as break out space for various groups of children throughout the day.

1. Emergency plan posting at outside exit door in room P2 should be moved next to the door. Emergency plan posting in room Y104 needs the center name/address/phone number and phone numbers for police/fire/poison control.
2. If full day children are going to rest/sleep for their quiet/rest time then proper materials are needed for rest time including cots and bedding (cot covering/sheet and covering for the child) with cots to be sanitized and bedding laundered at least weekly or with each use if cots are not individually assigned.
3. The center director states the two additional rooms used will have radon testing completed the weekend of 10/23/26.

The center will continue with a full license. Please correct the violations and address the concerns noted in the report so that corrections are obvious and ensure that items remain in compliance. This report does not require a written response. Thank you.

Date: 10/21/2026

HHS Licensing Consultant: Heidi Hungate

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Care License. Please take steps necessary to completely address each of the violations noted above.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at **https://iowaccrr.org**.