Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Lionheart Early Learning **Enrollment:** 151 **License ID:** 52213

Street: 2717 Northgate DR **City:** Iowa City **IA** **Zip Code:** 52245 **County:** Johnson

Mailing Address: 120 S LaSalle ST STE 1200

Mailing City: Chicago **IA** **Zip Code:** 60603

Director's Name: Emily Brandenburg **Center Phone Number:** 319-337-8870

On-Site Supervisors: Alex Daniels **E-Mail Address:** sdenny@PremierEarlyChildhood.com

Date of Complaint: 10-26-2023 **Date of Visit:** 10-30-2023

[X] Scheduled **[ ]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

-On 10/20 a two year old child was left inside unattended. The rest of the classroom and teachers were outside.

-On 10/24 a two year old child was left outside unattended on the playground.

-On 10/24 a two year old child was left inside unattended. The rest of the classroom and teachers were outside.

-On 10/25 a five year old child was left alone in a restroom. The rest of the classroom and teachers were outside.

Licensing Rules Relevant to the Complaint:

109.8(2)d At least one staff shall be present in every room.Brief absence of staff person permitted for 5 or less minutes when another staff person is present.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

On 10/30/23 this worker and Nancy Mata (HHS) arrived at the center. We interviewed the director, on-site supervisor and several staff. We also reviewed video footage, staff files and child files.

A two-year-old child opened the classroom door. The child was outside for two minutes with another classroom (Students and Teachers). The child's teacher realized the child was not in the room and found the child on the playground. The child was never unattended.

A five-year-old child was left unattended in the hallway. Teacher had taken the child to the restroom and felt the child had gone back with another teacher. The child was alone in the hallway for a few minutes (Cameras unable to verify exact time.)

A two-year-old child unattended inside a classroom for one minute when the teacher took a group outside. Another teacher found the child and brought the child to the group.

A two-year-old child was dropped off in her classroom by a teacher. She thought she had seen another teacher in the room. The child was in the room alone for one minute.

109.8(2)d. At least one staff shall be present in every room. VIOLATED.

109.10(16)a. The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. VIOLATED

Special Notes and Action Required:

The center self reported these incidents immediately to their licensing consultant.

The center also initiated the following safety plan:
-Teachers will do face to name checks in ProCare and on paper.
-Directors/On-site supervisors will randomly check classrooms to verify the number of children they are currently supervising.
-The teachers are all required to take a mandatory in person training called, "Active Supervision."
-Teachers involved directly in the incident also took an online training on supervision. Verfication was sent to this worker.
-Supervision posters were also hung up in each classroom.

The training was completed on 12/16/23. Verification was sent to this worker.

Consultant's Signature:

Heidi Brown

Date:

01-25-2024