



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Makayla Altschaffl		County Cass	
Care Address 1107 E 10th ST		City Atlantic	Zip Code 50022
Mailing Address 1107 E 10th ST		Mailing City Atlantic	Mailing Zip Code 50022
Phone 712-789-9639		Email	

Date of Complaint:	10/09/2025	Date of Visit:	10/13/2025
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Type of Visit			
☐ Scheduled	☒ Unannounced	☐ N/A	

Compliance Regulation	
☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found

Recommendation for Registration:	
☒ No Changes to registration status recommended	
☐ Revocation of Registration	
☐ Cancellation of Child Care Assistance Provider Agreement	

Category of Care:	
☐ Category A	
☒ Category B	
☐ Category C (with no co-provider)	
☐ Category C (with co-provider)	
☐ Non-registered Child Care Home with CCA Provider Agreement	

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Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Compliance staff had received a concern that the provider was not following safe sleep practices for children ages 0 to 1. It was reported that an infant was observed sleeping in a bouncy seat.

The provider contacted compliance staff by phone after learning that a call of concern had been turned in to HHS. Compliance staff was able to discuss the concern with the provider. Compliance staff did discuss with the provider the information shared on safe sleep at her compliance visit earlier in 2025. The provider accepted responsibility for not having the infant on a flat surface for sleeping. The provider also discussed the preferences of the parents and compliance reminded the provider that she is to follow the safe sleep guidelines as adopted by the State of Iowa. Parents are free to care for their children as they desire, but the guidelines are there to protect children while in care and also to protect the provider from accidentally placing a child in an unsafe situation that cannot be changed.

Discussion was held with the provider as to how to address the information with the parents of the infants in her care. She was emailed the Healthy Childcare Iowa Safe Sleep policy form to share with them in discussion. She was also told that if there were any questions, that parents could contact compliance worker.

Rule Basis and Findings of Complaint(s):**110.8(5) Safe Sleep**

b. No child is allowed to sleep in items not designed for sleeping, including but not limited to, infant seat, car seat, swing, bouncy seat.

When compliance staff completed the unannounced visit to the home, the infants were both awake. The provider showed the set up of a pack n play and a bassinet in her bedroom. She has a monitor in the room and compliance reminded her that she still needed to actively check on the infants while they are sleeping. She stated that it has been a bit of a rough transition as she expected. She is hoping that by the end of the week, that they will be in more of a routine.

A safety plan was completed with the provider that she will follow the safe sleep guidelines of the State of Iowa. The provider will take a safe sleep course that is available on line. Compliance will be visiting the home unannounced to observe and ensure that the provider is continuing to follow safe sleep practices. The provider is encouraged to reach out to compliance staff or other professionals if she is in need of any assistance.

Resolution and Action Required:

Follow the safety plan for safe sleep.

Addendums:

- Addendum1: Compliance staff completed an unannounced visit to the childcare home during naptime. The provider has two infants in her care. Previous concerns for safe sleep practices have been resolved. The provider has set up an area for sleep specifically for the infants. The provider and compliance staff discussed her current practices with the infants in care. The provider reported that the transition for the infants has gone well for the most part. She reported there has been a struggle with one of the infants due to the sleeping arrangements the child has at home.



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This Addendum is approved by supervisor on 12/17/2025 4:00:10 PM

Consultant's Signature:	Stacy Burris	Date of Visit:	10/14/2025
Supervisor Signature:	Sheila Aunspach	Date of Visit:	12/15/2025