Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Kids Corral Inc **Enrollment:** 50 **License ID:** 39488

Street: 1509 E Washington ST STE 3 **City:** Washington **IA** **Zip Code:** 52353 **County:** Washington

Mailing Address: 1509 E Washington ST STE 3

Mailing City: Washington **IA** **Zip Code:** 52353

Director's Name: Kim Farrell **Center Phone Number:** 319-591-8028

On-Site Supervisors: Ausha Clark, Kalie McDole and Claire Robinson **E-Mail Address:** kidscorral8028@gmail.com

Date of Complaint: 04-08-2026 **Date of Visit:** 04-08-2026

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Center staff are not protecting a 3 yo who is bitten multiple times a week and been touched inappropriately by a peer. Furthermore, the center is not providing incident reports.

HHS personnel met with the child on 4/8/26. No bite marks were observed. HHS interviewed mother of the child. She indicated the child is reporting being bitten and touched by other children, but the center was not aware of these incidents.

The Director indicated she has looked up other concerns for mother of this child in the past. She looked back over the last several days of camera footage and did not see other children biting or inappropriately touching this child. Staff in the room told HHS the child had stated earlier in the day her finger was bleeding. They assessed the finger and the red on the finger was from a marker.

Licensing Rules Relevant to the Complaint:

109.6(4)d Center repeats national criminal history checks at a minimum of every four years or when aware of additional history that occurs.

109.7(2) Center directors and all staff have the required contact hours of training.

109.10(8) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes:Minor injuries.Minor changes in health status.Minor behavioral concerns.Incidents resulting in injury to a child.Shall be verbally notified immediately when there is:A serious injury to a child.An incident resulting in a significant change in health status.An incident includes the child being involved in inappropriate, sexually acting out behavior.A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file. Serious injuries and deaths must be reported to the Department within 24 hours.

Inspection Findings:

The determination of this report was based on interviews with staff and administration, parent of the child, observation of the child from HHS personnel, a review of staff records including Iowa and Federal background checks and training requirements.

HHS met with the child on 4/8/26. No bite marks or other injuries were observed. HHS interviewed mother of the child. She stated the child states she has been bitten and touched by other students, yet when she speaks with the Director about this, she is not aware of these things occurring.

The Director stated she reviewed video tape of the child the past few days before the report came in. She did not observe the child being bitten or touched inappropriately by other children. Staff in the child's room (Brenda M.) stated just that day the child stated she was bleeding. They inspected her finger and she had red marker on her finger. The Director indicated she has reviewed camera footage in the past due to concerns brought to her attention by this mother and has never witnessed a record of this child being injured while in care.

HHS reviewed all required training records and background checks for staff.

1. 109.10(8) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes:
Minor injuries.
Minor changes in health status.
Minor behavioral concerns.
Incidents resulting in injury to a child.
Shall be verbally notified immediately when there is:

A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person.

Staff nor administration have been aware of this child ever being bitten or touched inappropriately by other children. No incident reports have been completed because no staff have witnessed concerning health, behavioral or injuries occur to the child in care. NO VIOLATION

2. 109.6(4)d Center repeats national criminal history checks at a minimum of every four years or when aware of additional history that occurs. Director Farrels is often working in ratio. She has not been able to get all file requirements updated as of yet. Three high school students need fingerprints sent off. The center must secure permission from parents prior to running the prints. They cannot return to work until this is complete.

3. 109.7(2) Center directors and all staff have the required contact hours of training. Director Farrels is often working in ratio. She has not been able to get to all files as of yet. She is creating a training plan for all staff to get updated on 6 professional development hours per year.

Special Notes and Action Required:

The Director and OSS can access Child Care Nurser COnsultant Toni Krana for any health or safety issue. The past few months she provided the following to the program:

CCNC Toni Krana visited on 10-30-25 to go over the correction plan and offer assistance as needed
11-19-25 another on site visit to see how things were progressing
12-3-25 another on site visit again to see if ratio and other issues had been fixed
12-29-25 onsite visit
01-20 TA about Employee Illness

Since Kim took over:
3-19-26 Onsite visit to go over what current status was and what assistance I could provide, she was working on file for both staff and children at that time and making a list of needed PD for staff and missing forms for children.

4-1-2026 provided guidance on school age health forms that are required most charts were missing them
4-3-2026 Onsite visit, provided new crib sheet for one that needed replaced, also talked with baby room staff about concerns they had on a infant with severe reflux and things that they could do to help with that.

I have offered to set up a CPR class for the center as I know many staff need it, also a safe sleep class which was requested by the infant room.

Thanks,
Toni Krana RN, CCNC
Muscatine Public Health
1609 Cedar St.
Muscatine, IA 52761
563-262-6274
toni.krana@unitypoint.org
Certified Passenger Safety Technician

CCR&R Consultant Tabitha Copeland provided the following:
Hello Jill,
In the last 3 months I provided the following services
Main site:
1-5-26 Spoke with previous director Jordie about HHS referral and offered assistance with iPower and trainings. I was asked to revisit the topic in 2 wks due to the director being in ratio
1-26-26 Met with new director Kim Farrell to see what assistance was needed and to cover the programs current list of goals being worked on. Covered ratios, safe sleep and at the time program had correct ratios and supervision
3-13-26 Call to discuss with Kim how things were going as she settled in and offer support.
3-25-26 onsite program in ratio and director working on files and paperwork compliance items. Program was working to find and organize Fingerprints and SING (I received a text at days end saying that staff's were found). Program in ratio and infants awake and attended in infant room. Discussion on curriculum and follow up included free options like ELM. COMM 204 provided on facility requirements as the program was looking at new buildings.

Consultant's Signature:

Jill Seibert

Date:

04-13-2026