Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Prime Time Youth Care - Pickwick **Enrollment:** 100 **License ID:** 51534

Street: 1306 W Williams **City:** Ottumwa **IA** **Zip Code:** 52501 **County:** Wapello

Mailing Address: 1306 W Williams

Mailing City: Ottumwa **IA** **Zip Code:** 52501

Director's Name: Becky Eaton **Center Phone Number:** 641-683-6337

On-Site Supervisors: Breanna Berry **E-Mail Address:** becky.eaton@ottumwaschools.com

Date of Complaint: 06-23-2023 **Date of Visit:** 06-23-2023

[ ] Scheduled **[ ]** Unannounced **[X]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Staff at PTYC do not have fingerprints or all trainings completed.

Licensing Rules Relevant to the Complaint:

109.6(6)d Center repeats national criminal history checks at a minimum of every four years or when aware of additional history that occurs.

109.7(1) All staff(within first 3 months of employment)Two hours of approved training FOR the mandatory reporting of child abuse.At least one hour of training regarding universal precautions and infectious disease control.Certification in American Red Cross, American Heart Association, American Safety and Health institute or MEDIC First Aid infant, child, and adult cardiopulmonary resuscitation (CPR) OR equivalent certification approved by the department. A valid certificate indicating the date of training and expiration date shall be maintained.Certification in infant, child, and adult first aid that uses a nationally recognized curriculum or is received from a nationally recognized training organization including the American Red Cross,American Heart Association, American Safety and Health Institute or MEDIC First Aid or an equivalent certification approved by the department.A valid certificate indicating the date of training and expiration date shall be maintained.Minimum health and safety trainings, approved by the Department. If significant changes occur to content, the Department may require the training be renewed.

Inspection Findings:

The determination of this report was made based on Director report, information obtained by IPOWER and other sources and shared staff file information. I contacted the program Director immediately. She provided staff file information the next business day.

1. 109.6(6)d Center repeats national criminal history checks at a minimum of every four years or when aware of additional history that occurs. This was not made privy to HHS during the licensing visit. A tracking sheet and files should be available and up to date so this information is easily accessed and provided. The updated tracking sheet provided after the complaint indicated two staff working at the childcare did not have fingerprints rolled prior to providing care to children. One staff no longer works at the center. VIOLATION

2. 109.7(1) All staff (within first 3 months of employment)

Two hours of approved training FOR the mandatory reporting of child abuse.
At least one hour of training regarding universal precautions and infectious disease control.
Certification in American Red Cross, American Heart Association, American Safety and Health institute or MEDIC First Aid infant, child, and adult cardiopulmonary resuscitation (CPR) OR equivalent certification approved by the department. A valid certificate indicating the date of training and expiration date shall be maintained.
Certification in infant, child, and adult first aid that uses a nationally recognized curriculum or is received from a nationally recognized training organization including the American Red Cross, American Heart Association, American Safety and Health Institute or MEDIC First Aid or an equivalent certification approved by the department. A valid certificate indicating the date of training and expiration date shall be maintained.
Minimum health and safety trainings, approved by the Department. If significant changes occur to content, the Department may require the training be renewed. This was not made privy to HHS during the licensing visit. A tracking sheet and files should be available and up to date so this information is easily accessed and provided. The updated tracking sheet provided after the complaint indicated 11 staff did not have updated physicals. Four staff were behind on Universal Precautions training, six staff did not have Mandatory Reporter training, within 90 days of the start of employment. VIOLATION

Special Notes and Action Required:

The center Director created her own Corrective Action Plan indicating tracking of background checks and professional development training requirements will be monitored, tracked, reviewed and updated. CCR&R Consultant Karen Lauer agreed to reach out to the Director to provide any assistance on these matters.

Consultant's Signature:

Jill Seibert

Date:

06-28-2023