

CHILD CARE CENTER COMPLAINT

Name of Center:	ExCel Learning Center Daycare	Enrollment:	35	License ID:	52279
Street:	143 29th AVE SW	City:	Cedar Rapids	IA Zip Code:	52404
County:	Linn				
Mailing Address:	143 29th AVE SW				
Mailing City:	Cedar Rapids	IA Zip Code:	52404		
Director's Name:	Darcel Pledge	Center Phone Number:	319-774-6925		
On-Site Supervisors:	Lacretia Pledge, LaRia Martin	E-Mail Address:	darcel@exceldaycare.com		

Date of Complaint: 12-11-2024 **Date of Visit:** 12-11-2024

☒ Scheduled ☐ Unannounced ☐ NA

☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

☒ NO CHANGES to licensing status recommended

☐ PROVISIONAL license from _____ to _____

☐ SUSPENSION of License

☐ REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

On 12/11/2024, a complainant reported a 4mo infant had small bruising inside the ear after attending Excel Learning Center Daycare.

Licensing Rules Relevant to the Complaint:

109.12(2) Center shall have written policy on discipline of children which provides for positive guidance, with direction for resolving conflict and setting of limits.

109.12(5)e The provider shall follow safe sleep practices recommended by AAP for infants under one year of age: Infants shall always be placed on their back for sleep. Infants shall be placed on a firm mattress with a tight fitted sheet that meets Consumer Product Safety Commission federal standards. Infants shall not be allowed to sleep on a bed, sofa, air mattress or other soft surface. No child will be allowed to sleep in any items not designed for sleeping but not limited to, an infant seat, car seat, swing, bouncy seat. No toys, soft objects, stuffed animals, pillows, bumper pads, blankets, or loose bedding shall be allowed in the sleeping area with the infant. No co-sleeping shall be allowed. Sleeping infants shall be actively observed by sight and sound. If an alternate sleeping position is needed, a signed physician or physician assistant authorization with statement of medical reason is required.

Inspection Findings:

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On 12/11/2024, licensing along with an additional DHHS person conducted a visit to Excel Learning Center Daycare. The following is based upon interviews with management and staff, a review of internal and external administrative items, a review of visual documentation and observations while on-site:

109.12(2) Center shall have written policy on discipline of children which provides for positive guidance, with direction for resolving conflict and setting of limits. Center does not use corporal punishment including spanking, shaking, or slapping. Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training. Punishment or threat of punishment associated with illness, toilet training, or food or rest is not be used. No child is subject to verbal abuse, threats, derogatory remarks about child or child's family. RULE NOT VIOLATED.

- Evidence gathered did not support the 4mo sustained ear bruising while in attendance for one day on 12/4/2024 at Excel Learning Center.

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109.15(3)b Children under six months held or fed in sitting-up position. Bottles not propped for any child, given to a child in a crib or left sleeping with a bottle.

RULES VIOLATED.

- During the course of this complaint report, visual documentation noted concerns related to safe sleep practices, bottle propping, staff-classroom cell phone usage, and cleaning with sanitizing and disinfecting practices (e.g. mouthed toys, ear thermometer tip).

Special Notes and Action Required:

It shall be noted that prior to this report being completed, management had already addressed safe sleep concerns immediately with staff both verbally and in posted classroom reminders-signage. Please also forward (via email) how the additional concerns were remedied within 15 days of receipt of this report.

*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your DHHS Licensing Consultant to discuss the issue. The child care director may also send a response which will be placed in the licensing file.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHHS Licensing Consultant to inquire.

Consultant's Signature:

Amy Lyons

Date:

01-15-2025