



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Jennifer Fisher		County Benton	
Care Address 76 3rd AVE		City Atkins	Zip Code 52206
Mailing Address PO Box 44		Mailing City Atkins	Mailing Zip Code 52206
Phone 319-721-9195		Email	

Date of Complaint:	04/14/2025	Date of Visit:	04/15/2025
---------------------------	------------	-----------------------	------------

Type of Visit			
☐ Scheduled	☒ Unannounced	☐ N/A	

Compliance Regulation	
☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found

Recommendation for Registration:	
☒ No Changes to registration status recommended	
☐ Revocation of Registration	
☐ Cancellation of Child Care Assistance Provider Agreement	

Category of Care:	
☐ Category A	
☒ Category B	
☐ Category C (with no co-provider)	
☐ Category C (with co-provider)	
☐ Non-registered Child Care Home with CCA Provider Agreement	



CHILD CARE COMPLIANT

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It is reported that a 4-month old child was observed to be sleeping in a bouncer when picked up.
It is reported that the provider left a child crying when a dog was barking.
It is reported that a child was pulled from care at this home and when an adult tried to pick up all the belongings, Jennifer would not give the items over.
It is reported that Jennifer was feeding the child with the wrong bottle.
It is reported that there are two children over the age of 18 residing in the home. Allegations that there are more individuals in the home than what might be approved.
It is reported that a lot of children have been observed at pick up time. (It was not specifically reported how many children but indicator that the provider might have more children than what she is allowed at one time.

CHILD CARE COMPLIANT

Rule Basis and Findings of Complaint(s):

- 110.8(5) a. Provider shall follow safe sleep practices as recommended by AAP for infants under one year of age.
b. No child is allowed to sleep in items not designated for sleeping, including but not limited to infant seat, car seat, swing, bouncy seat.

Although Jennifer and Steven deny that a baby was sleeping in a bouncy seat, there was enough specific information reported that it is believed Jennifer was non-compliant in this area. Jennifer is determined non-compliant with safe sleep practices.

110.7(1) The provider meets the following requirements:

- a. gives careful supervision at all times
- b. Frequently exchanges information with the parent of each child to enhance the quality of care.
- c. gives consistent and dependable care

It was reported that the dog was barking at the baby, and the baby was crying while the provider did nothing to address the barking dog. This worker has observed the dogs in the home on several occasions. They do often bark. This worker had not observed other children afraid of the dogs specifically. A new child in care might not be used to a barking dog but this does not equate to non-compliance with childcare regulations.

Jennifer was not informed that the baby was being pulled from care. When a caregiver arrived and asked for items, she did turn over at least most of the items. Jennifer was not contacted to let her know that items might have been forgotten.

It does appear that there may have been some miscommunication between the parent and childcare provider in regards to expectations of care, individuals providing care to the child and specific daily routine. It does appear that there could have been better communication but both parties had some responsibility in that.

It is reported that a baby was fed with the wrong type of bottle and possibly the wrong formula. Jennifer denies this to be the case. It is also reported that the parent requested the baby not have tap water and believes that tap water was likely provided as the bottled water she provided was all returned when the child left care. It is difficult to determine what actually occurred, but this does not fall under any particular childcare policy but does relate back to appropriate communication.

110.6 No more children are in care than the number authorized on the registration certificate.

It was reported that there were a lot of children present at the childcare but no specific number was reported. Jennifer is allowed to have 8 preschool aged kids and below at one time and up to 4 additional school aged children. She does have 5 kids of her own that do not count towards her numbers as they are all school aged. Jennifer was determined to be compliant in this area.

110.9(1) b(2) the provider has documentation from the Department confirming record checks have been completed and authorizing or limiting a person's involvement with childcare.

It is reported that there are two children over the age of 18 in the home. Jennifer does have a son over 18 that is approved by HHS to reside in the home. She also has two other teens but they are not over 18. Jennifer was determined to be in compliance in this area.

Resolution and Action Required:

A referral will be made to CCR&R. Jennifer is expected to meet with either the CCR&R support worker or the CCR&R nurse consultant to review safe sleep policies. Documentation can then be shared with HHS after that occurs. A safety plan is being developed to stipulate that Jennifer needs to abide by all safe sleep practices at all times and agreed to meet with CCR&R to review those policies and safe sleep practices.

CHILD CARE COMPLIANT

Addendums:

- Addendum1: A safety plan was developed due to the complaint. Jennifer did agree to follow all safe sleep policies and agreed to meet with CCR&R support to review safe sleep Regulations.

Jennifer did meet with the local CCR&R nurse consultant on 6/10/25 and reviewed safe sleep policies.

On 8/26/25 this compliance worker also did an unannounced drop in, as follow up to the safety plan. Jennifer did have a baby in a pack-n-play on that date. Toys were observed in the pack-n-play but the baby was not sleeping at the time. I did again review safe sleep practices with Jennifer at that time, and she acknowledged that she is aware that no items are to be in the pack-n-play with the baby when the baby is sleeping. She does also have a bouncy seat, and she shared that she does utilize that at times but if the baby falls asleep in it, she will immediately move the baby.

This Addendum is approved by supervisor on 8/28/2025 1:08:29 PM

Consultant's Signature:	Christine Weber	Date of Visit:	04/15/2025
Supervisor Signature:	Sheila Aunspach	Date of Visit:	08/28/2025