Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Sioux Central Childcare Center **Enrollment:** 40 **License ID:** 29110

Street: 515 Elm ST **City:** Sioux Rapids **IA** **Zip Code:** 50585 **County:** Buena Vista

Mailing Address: PO Box 43

Mailing City: Sioux Rapids **IA** **Zip Code:** 50585

Director's Name: Nikita Anderson **Center Phone Number:** 712-283-2395

On-Site Supervisors: **E-Mail Address:** sccc_04@hotmail.com danddriley@icloud.com

Date of Complaint: 08-24-2026 **Date of Visit:** 08-24-2026

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Concerns were reported on 08/24/26 regarding the center's supervision practices, including questions about maintaining required staff-to-child ratios and the use of almond milk in meal preparation. These issues were raised as part of a broader inquiry into daily oversight within the program.

Licensing Rules Relevant to the Complaint:

109.8(2) Ratio maintained in center as required:Brief absence of staff person permitted for 5 or less minutes when another staff person is presentAt least one staff is present in every room where children are resting.If ratio reduced to one staff per room during nap time, does not exceed one hour and ratio in center is still maintained.Ratio in infant rooms is always maintained.When more than eight children are present on the licensed premises, at least two staff members shall be present.For a period of two hours or less at the beginning and end of the center's hours of operation, one staff member may care for eight or fewer children, provided no more than four of the children are under two years of age and there are no more than eight children in the center.Ratio exceeded for school-age children when school classes unexpectedly start late, are dismissed early, or cancelled. For no more than four hours, care is limited to children already in the program and licensed capacity is not exceeded.

109.13(5) Centers shall ensure that food preparation and storage procedures are consistent with the recommendations of the CACFPs.

Inspection Findings:

Iowa Department of Human Services

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I completed an unannounced visit to the center on 08/24/26 where I was able to speak with multiple staff members, observations and I completed an administrative review. Staff present report that they have been out of ratio in the past. On this date they were in ratio.

This center is in transition with a new director and is now working closing with their CCRR consultant to ensure they are compliant with licensing regulations.

109.13(5)
Centers shall ensure that food preparation and storage procedures are consistent with the recommendations of the CACFPs. RULE NOT VIOLATED

109.8(2)
Ratio maintained in center as required:
Brief absence of staff person permitted for 5 or less minutes when another staff person is present
At least one staff is present in every room where children are resting.
If ratio reduced to one staff per room during nap time, does not exceed one hour and ratio in center is still maintained.
Ratio in infant rooms is always maintained.
When more than eight children are present on the licensed premises, at least two staff members shall be present.
For a period of two hours or less at the beginning and end of the center's hours of operation, one staff member may care for eight or fewer children, provided no more than four of the children are under two years of age and there are no more than eight children in the center.
Ratio exceeded for school-age children when school classes unexpectedly start late, are dismissed early, or cancelled. For no more than four hours, care is limited to children already in the program and licensed capacity is not exceeded. RULE VIOLATED

Special Notes and Action Required:

Please continue to work with CCRR consultant to address staff ratio

Consultant's Signature:

Leann Steinhauer

Date:

09-11-2026