Iowa Department of Human Services
CHILD CARE CENTER EVALUATION AND RECOMMENDATION FOR LICENSE

Name of Center: Crittenton Child Development Center-Orange City **Enrollment:** 140 **License ID No. (Reapplications)** 52635

Street: 1103 Lincoln CIR SE **City:** Orange City Iowa **Zip** 51041 **County:** Sioux

Mailing Address: 600 4th St Suite 100, Sioux Ciy, IA, 51101

Director's Name: Sheri Konz **Phone Number:** 712-737-3889

On-Site Supervisor(s): Emily Lethrop **E-Mail:** skonz@crittentoncenter.org

Date(s) of Visit: 01-07-2025

X **Licensing Visit** **Unannounced Visit** **Off Year Visit** **Administrative Change**

LICENSING VISITS

X **New Application** **Re-Application** **NA**

Signed Application (470-0722) Received X **Yes** **No** **NA** **Date Signed:** 08-29-2024

FIRE INSPECTION X **State** **Local** **NA** **Is Fire Inspection Approved?** X **Yes** **No** **NA**

Date Inspected: 08-21-2024

Comments :

LICENSE TYPE: X **Child Care** **Preschool (ages 3-5 meets three hours or less per day)**

Financial Type: Profit X Non-Profit NA

Accredition: Accredited NAEYC NSACA Other X NA

Program Serves: X Infants (0-23 mo.) X 2 Years X Preschool-Age X School-Age

Get-Well Evening Care Special Needs

SCHEDULE: X Year-round School-Year Summer Only

HOURS:	*Year-round*	*School-Year*	*Summer Only*

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Age	Capacity
General	56	44	126	57	283
Summer	56	44	110	119	329

QRS Rating: N/A

RECOMMENDATION FOR LICENSE:	
X	**FULL** license from 01-21-2025 to 05-01-2027
	PROVISIONAL license from
	DENIAL of initial application
	SUSPENSION of license
	REVOCATION of license

Licensing Consultant: Jana Drew **Date:** 01-21-2025

I. IF CURRENT LICENSE IS PROVISIONAL, IDENTIFY THE CORRECTIVE ACTIONS

II. IDENTIFY THE AREAS OBSERVED ON THE VISIT:

A licensing visit was made to the Crittenton Center Child Development Center - Orange City on 01-07-25 and visited with Sheri Konz,
Director. The program was Orange City Childcare Center & Preschool and was changed to The Crittenton Center Child Development Center under new ownership beginning 09-03-24. Capacity is 283 during the school year and 329 during the summer. Headstart partners with the center and has a classroom within the center. Sheri remains as the director of the new program. Ms. Konz has many years of experience working with children.

The center is located in a large building built specifically for childcare and has several classrooms on two levels. The center provides daycare and preschool programming with approximately 140 children enrolled although not all attend at any given time. All areas of the
program were observed during the visit. The rooms are brightly decorated. The center is open Monday through Friday 6:30am to 5:30pm. The center serves children ages infant to school age (5th grade). The front door has a security system to where parents staff have access to get into the building.

A full licensing visit was conducted at the time of the visit. The director was present throughout the visit. All areas of the program were observed. These areas observed consisted of classroom observations and activities, nutritional practices, health and safety practices, playground observation, field trip and transportation practices, and administrative review. The center continues in cleaning of toys that children use.

Each of the rooms in the center has the following areas throughout the room for the children to explore and learn: library, art, blocks, toys, puzzles, puppets, grocery store and dramatic play. Children have access to bathrooms if needed. Sufficient amount of toys and equipment for the number of children. Daily schedule of activities was posted. Displayed throughout the room were numbers, helper's list, colors, children's artwork and the alphabet. The program recently started brushing children's teeth after breakfast. The program has 10 rooms 3 of which are preschool rooms. The program has split the 2 year old room up for smaller numbers in the rooms since the program has the space to do so. Reminder for children's personal bedding to not pile blankets on top of each other to avoid any cross contamination.

The infant room also sufficient amount of toys, cribs, highchairs and equipment in the room. Children have access to changing tables. Observed staff feeding the children, playing with them, rocking them to sleep, talking to the children throughout the day and diaper changing. Good staff interaction with the children throughout the day. Staff provide a caring environment for the children. Throughout the center staff are very attentive to the children’s needs and concerns. The center also has a room that is a transition room for 6 months to 1 year old.

Good health and safety procedures were generally observed. Each room has a first aid kit. Each kit was stored in an area inaccessible to the children, had signs posted to mark their location, and were stocked with materials to address most common first aid needs. Good medication storage practices were in place, and documentation was present for medications that had been given.

The center has three playground areas with one for infants, one for toddlers, and one for preschool age children. Each has a variety of surfaces with a soft astro-turf area, paved area, and wood mulch used in fall surfacing. The playground needs to fix their turf and have more shade. The program has a shade structure and are looking at purchasing another one. The program is looking at updating the playgrounds this spring. The program is looking at puttingin newer turf or rubber mulch on all the playgrounds so they would no longer have wood chips.

The Center follows the CACFP food program and rotates it's menus every 6 weeks. They have a kitchen where breakfast, lunch, and snacks are prepared. Breakfast and snacks are provided by the center and lunch is prepared by the local school and transported to the center in hot and cold holding containers but the center has ovens and refrigeration units that allow for heating and cooling as needed.
Menus were posted.

The director feels that the strengths of the center is that they have a good core group of staff who are willing to help and support each other. The staff also have a good relationship with the children they serve. Center has several staff that have longevity with the center.

The center goal is to go more online. With the change of ownership the center is using the Playground Childcare app. For staff to learn new routines of the ownership change and to look at IQ4K level 2 from a level 1. The playground completed. To make sure staff/kids files are all up to date.

III. IDENTIFY THE OBSERVED STRENGTHS OF THE CENTER:

The center does seek to exceed licensing standards and is participating in the IQ4K program which seeks to implement best practice recommendations. The program is currently rated as a level 1 for IQ4K.

Each room has a daily schedule and curriculum which were being implemented during the time of my visit. Each teacher was actively engaged with the children attending to their needs, sitting with them on their level, and talking to them about the things they were doing to help them learn new concepts and develop skills.

IV. IDENTIFY THE ASPECTS OF OPERATION THAT FALL BELOW THE STANDARDS REVIEWED:

109.9(1)b: All files contain:A signed copy of DHS criminal history record check or any other permission form approved by the Department of public Safety for conducting an Iowa or national criminal history check. A copy of Request for Child Abuse Information.Copies of the results of Iowa records checks conducted.Copies of national criminal history check results.Any Department-issued documents sent to the center related to records check.
Number not in compliance: 3

109.9(1)d: All files contain a pre-employment physical exam report completed within six months prior to hire and at least every three years. Physical exams shall be documented on form 470-5152, Child Care Provider Physical Examination Report.
Number not in compliance: 1

109.9(1)e: All files contain documentation to indicate that ongoing staff training requirements are met, including current certifications in first aid/CPR and mandatory child abuse training.
Number not in compliance: 4

109.11(3)a: Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. Adequate indoor and outdoor space is provided. The outdoor area shall include safe play equipment and area of shade. Sufficient space provided for dining. Sufficient lighting shall be provided. Sufficient ventilation. Sufficient heating. sufficient cooling. Sufficient bathroom and diapering facilities. Equipment, including kitchen appliances, are maintained so as not to result in burns, shock, or injury to children. Sanitation and safety procedures for the center are developed and implemented to reduce risk or injury or harm to children and reduce transmission of disease.
Playground surfacing needs to be fixed as there are areas in the turf and woodchips that need to be addressed. Also, reminder that personal bedding should not be piled on top of each other to avoid any cross contamination.

V. SPECIAL NOTES/RECOMMENDATIONS:

The center needs to email consultant by 02-15-25 regarding those items that are blow standards have been completed. It is recommended to continue working with CCRR for support.

A full license is in effect at this time.

At least one visit will be made to the center during the next year

*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your DHS Licensing Consultant to discuss the issue. The child care director may also send a response which will be placed in the licensing file.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.