

Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Little Nike Preschool and Daycare	Enrollment: 50	License ID: 20025
Street: 700 S Roosevelt AVE	City: Burlington	IA Zip Code: 52601
County: Des Moines		
Mailing Address: 700 S Roosevelt AVE		
Mailing City: Burlington	IA Zip Code: 52601	
Director's Name: Bill Maupin	Center Phone Number: 319-752-3776	
On-Site Supervisors: Kerry Hopper, Darlene DuCharme	E-Mail Address: judi.simon@bnotredame.org	

Date of Complaint: 10-18-2019 **Date of Visit:** 10-18-2019

- Scheduled
 Unannounced
 NA
 Non-Compliance with Regulations Found
 Compliance with Regulations Found
 NA

RECOMMENDATION FOR LICENSE

- NO CHANGES to licensing status recommended**
 PROVISIONAL license from _____ **to** _____
 SUSPENSION of License
 REVOCAION of License

Complaint Details:

- Did this complaint result in a serious injury? Yes No
Did this complaint result in a death to a child? Yes No

Summary of Complaint:

Notre Dame Little Nikes is out of ratio from 4pm-5pm. Staff are not fingerprinted and do not all have background checks. A child reported to parents Kerry H. was yelling at a teacher Mrs. Mumma while the child cried at school.

Licensing Rules Relevant to the Complaint:

- 109.6(6)c Center repeats Iowa record checks at a minimum of every two years or when aware of additional child abuse or criminal history that occurs.
- 109.6(6)d Center repeats national criminal history checks at a minimum of every four years or when aware of additional history that occurs.
- 109.8(2)c Every child-occupied program room has adult supervision in the room.
- 109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

The determination of this report was made with a review of center Iowa Criminal Background Checks and National Fingerprint results, and telephonic/written staff and administration interviews. Kaye E., Alex M., Kerry H., Leigh Ann T., Ellen P., Shilo G., Darlene D., Ross H., Lisa S., and Linda K. gave written statements regarding these issues. These issues were discussed at length with Director Bill Maupin. Prior to these complaint reports DHS referred the center to Child Care Resource and Referral, Iowa Department of Public Health Nurse Consultant Nancy Granaman and Cheryl Flaaten with Community Action of SE IA to provide consultation/education on all/any licensing issues, questions or

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concerns.

CCR&R met or provided consultation to this program 11 times between August 2019 and the date of this complaint. Consultant Norton stated, "We have talked about and they have been provided information on-

Background checks/fingerprints

Who can be involved with the children

Ratio

Active supervision including regulations on children not going through the school alone

Staff files

Children's files

Required Postings

Licensing binder

Emergency Preparedness Plan

Director/On Site qualifications

I provided a copy of Caring for Our Children and have spoken to most staff members in person. I have not met Bill Maupin (current director), I believe most of his emails are forwarded to and replied by the business office manager and/or Carrie Hopper."

1. Record Checks:

109.6(6) c Center repeats Iowa record checks at a minimum of every two years or when aware of additional child abuse or criminal history that occurs.

109.6(6)d Center repeats national criminal history checks at a minimum of every four years or when aware of additional history that occurs.

A new program director was appointed in September. Background checks were not performed at that time. A substitute worked in place of a teacher in the preschool classroom that had not completed background checks. Staff reported at least 2 school staff have subbed that did not meet these requirements. This has occurred in both the daycare and the preschool in July and again in October. This issue was addressed by DHS in July during a licensing visit as well. Since that time CCR&R has provided consultation services regarding staff requirements. VIOLATION

This issue is now in process of correction. All Iowa Criminal Background checks were performed the last week of October. Staff are being fingerprinted in November by CCR&R per Director Maupin and Office Manager Deb Trine. CCR&R Consultant Jodi Norton confirmed this. Other staff from the school will no longer be used as substitutes unless they have met minimum staff requirements for training and background checks.

2. Minimum Staff Requirements:

109.8(2) Ratio maintained in center as required by age.

109.8(2)c Every child-occupied program room has adult supervision in the room.

Several staff reported the program has been out of ratio a number of times due to the childcare program not anticipating a day of heavy childcare students to to a school function. CCR&R has provided information on who can be involved with the children, Ratio, Active supervision including regulations on children not going through the school alone. VIOLATION

109.8 The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. Three staff reported in written statements that staff have yelled at other staff in the presence of students, making them cry. More than one community member also reported this. It is not prudent supervision to yell in anger at other staff. It was further reported that one staff grabbed another staff by the arm. The purpose of childcare is to provide safe supervision. Causing a child to cry due to staff conflict in their presence is not prudent or effective supervision. Staff also reported children are sometimes not supervised in school hallways or outdoors when waiting to leave at the end of the day. CCR&R has provided information on who can be involved with the children, Ratio, Active supervision including regulations on children not going through the school alone. VIOLATION

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This is in the process of correction. Director Maupin indicated these practices have been addressed. Staff now know children are to be supervised at all times, even in transition or outdoors. Child Care Resource and Referral can provide further guidance on transition periods or end of the day program scheduling.

Special Notes and Action Required:

The center may access Child Care Resource and Referral or Community Action of SE Iowa with questions regarding practice and protocol. They may access Child Care Nurse Consultant Nancy Granaman for health and safety concerns. CCNC Granaman indicated she has reached out to the program twice and left messages with no return phone call. I have encouraged the program to meet with IDPH several times. CCNC Granaman is scheduled to meet with the program in November. CCR&R Consultant Jodi Norton has met with the program and provides guidance on an array of issues.

The Board should have involvement with the program and help to problem solve.

Administration will hold a staff meeting immediately to address issues and devise a plan so that:

1. ratio and active supervision of each child is maintained at all times (a plan is in place to hire extra staff). Drop in child care will not be allowed if staff are not available to maintain ratio.
2. staff are able to handle issues professionally and not effecting child supervision
3. appoint a member of administration as a point person in charge of A) all Iowa SING background checks and B) FBI National Fingerprints (CORRECTED)

Consultant's Signature:

Jill Seibert

Date:

10-29-2019