

Payment Options:

Web based

www.iowachildsupport.gov

- Debit-based transactions
- Payments initiated each time
- You control the payments.

Electronic Funds Transfer (EFT)

- Credit-based transactions
- NACHA approved ACH credit
- Available formats:
 - CCD +
 - CTX 820 file format

To get setup, call 877-274-2580 and ask to speak with an EFT program coordinator today!

Did you know?

Iowa law requires a payor of income with 200 or more employees to electronically transmit support payments.

Mail

Collection Services Center
PO Box 9125
Des Moines, IA 50306

Please be sure the name, amount, and case number(s) are indicated.

We are here for you!

Doing business with Iowa's Child Support Services is now easier than ever!

Call anytime Monday through Friday, 8 a.m. to 4:30 p.m., Central Time, to speak with a customer service representative.



Iowa's Employer Child Support Website

www.iowachildsupport.gov

Saving you time and money.

Comm. 473 11/2024

Call toll-free

877-274-2580

Email

csrue@hhs.iowa.gov

Fax

515-564-4103

Log on

www.iowachildsupport.gov

Go online.

www.iowachildsupport.gov

Simply better.

www.iowachildsupport.gov

It's simple.

Register once

It's simple and easy! You choose what you want to do online.

Go online and register today!

Iowa's Child Support Services **SECURE** website allows you to:

- Report newly hired or rehired employees
- Receive child support forms electronically
- Make child support payments
- Report employee terminations

Register

- Select Employer Registration
- Enter your company information.
- Enter your information and choose a user ID and password.

You're ready to go! After you've registered once, log in using your FEIN, user ID and password.

Iowa's Employer Child Support Website

This website is for employers only. If you are not an employer, please visit iowachildsupport.gov.
Last year employers sent more than \$240 million in child support payments to Iowa children. THANK YOU!

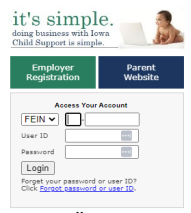
This website provides employers a secure way to:

- Make child support payments
- Receive child support forms electronically
- Report newly hired and rehired employees
- Report employee terminations

Questions? Employers call 877-274-2580 or email csrue@ihs.state.ia.us.

If you have employees with child support questions, they can get more information about our services, including payment information, by calling the child support automated information line at 888-229-9223 or go online to childsupport.ia.gov.

If you are an employer new to this website, complete the **Employer Registration**. Already registered? Simply type in your company's FEIN, user ID and password to login.



"Iowa's employer child support website is well designed and easy to use. Receiving child support notices electronically is convenient and submitting payments takes just a few clicks. Managing your account online is simple and definitely saves time. I recommend using this site for child support withholding whether you have one employee or one hundred."

– Michele Means, CFO Cedar Valley Steel Inc

Did you know?

Iowa law requires employers to **REPORT ALL NEWLY HIRED EMPLOYEES or CONTRACTORS** within 15 days of the employee's start date, not just those employees who may be paying child support.

Report employee changes

No more faxing or mailing! Use the website to:

- Report new hires
- Report rehires
- Report employee terminations and temporary absences
- Upload new hires using the approved file layout

Receive electronic forms

- Get notices faster
- Choose to have your employee's information automatically updated to your online account

Make payments

Making child support payments online gives you **MORE CONTROL**, is **EASIER**, and **SAFER**

You control when payments are sent. Make payments at your convenience, according to your payroll cycle.

- No more lost checks or checks separated from documentation ... in fact, no documentation needed at all!
- Fewer processing steps
- No more check writing, mailing or copying
- Summary reports for you at your fingertips (we do the recordkeeping for you)

We protect your information. Our website is secure. www.iowachildsupport.gov uses VeriSign Site Server Certificates with 128-bit encryption.