



Iowa Department of Human Services

Kim Reynolds
Governor

Adam Gregg
Lt. Governor

Jerry R. Foxhoven
Director

INFORMATIONAL LETTER NO.1866-FFS

DATE: December 8, 2017

TO: Iowa Medicaid Hospitals, Physicians, Certified Nurse Midwives, Advanced Registered Nurse Practitioners, Federally Qualified Health Clinics, Rural Health Clinics, Clinical Social Workers, Behavioral Health Providers, Behavioral Health Intervention Services Providers, Habilitation Providers, Psychiatric Medical Institutions for Children (PMIC), Community Mental Health Centers

APPLIES TO: Fee-for-Service (FFS)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: AmeriHealth Caritas Iowa, Inc. (AmeriHealth) Withdrawal – Mental Health and Substance Abuse Services

EFFECTIVE: December 1, 2017

As announced in Informational Letter (IL) [1848-MC- FFS-D](#)¹, effective December 1, 2017, AmeriHealth will no longer be an available Managed Care Organization (MCO) option through the IA Health Link program.

Members were notified that they were able to make a choice to change their MCO. **This has changed.** Please see IL [1862-MC- FFS-D](#)². Members who self-elected Amerigroup Iowa, Inc. on or before November 16, 2017, will temporarily transition to Iowa Medicaid FFS until Amerigroup Iowa, Inc. has capacity.

This IL addresses those Medicaid members who will temporarily transition into FFS. The IME is responsible for coverage of Medicaid funded mental health and substance abuse services previously paid through AmeriHealth for those members who have been assigned to the FFS coverage until such time that another MCO choice becomes available.

Covered Services:

All services previously covered by AmeriHealth are covered by the IME through a FFS basis, until the members are assigned to another MCO when that option is available. This includes those services listed below that are identified as 1915 (b) (3) services, or “B-3”, but does not include those services that AmeriHealth covered as a “value added” service.

¹ https://dhs.iowa.gov/sites/default/files/1848-MC-FFS-D_AmeriHealth_Caritas_Withdraw.pdf

² https://dhs.iowa.gov/sites/default/files/1862-MC-FFS-D_SuspensionofMCO%20Choice%20%282%29_JS%20%281%29.pdf

Billing for FFS Habilitation Services for Dates of Service:

When billing the IME for Home and Community Based Habilitation services, a valid ICD-10 diagnosis code must be entered on the CMS-1500 claim form in addition to the procedure code. Claims billed with Z79.89 will be denied. When billing the IME for Habilitation services, the appropriate modifier must be entered in addition to the procedure code on the CMS 1500 claim form to reflect which unit of service will be reimbursed. Claims billed without the appropriate modifier entered on the claim will be denied. The modifier must align with the procedure code billed as listed below.

Home Based Habilitation	Hours of supervision and support needed based on the member's Comprehensive Functional Assessment	Procedure code	Modifier
Tier 1 High Recovery	.25 to 2 hours per day as needed	H2016	UA
Tier 2 Recovery Transitional	2.25 to 4 hours per day as needed	H2016	UB
Tier 3 Medium Need	4.25 to 8.75 hours per day as needed	H2016	UC
Tier 4 Intensive I	9 to 12.75 hours per day	H2016	UD
Tier 5 Intensive II	13 to 16.75 hours per day	H2016	U8
Tier 6 Intensive III	12- 24 hours per day	H2016	U9

Prevocational and Supported Employment Services	Unit of Service	Procedure Code	Modifier
Prevocational Hourly	Hour	T2015	
Career Exploration	Hour	T2015	U3
Supported Employment - Individual Long term Job Coaching:			
Tier 1 = 1 Contact/Month	Month	H2025	U4
Tier 2 = 2-8 Hrs./Month	Month	H2025	U3
Tier 3 = 9-16 Hrs./Month	Month	H2025	U5
Tier 4 = 17-25 Hrs./Month	Month	H2025	U7
Tier 5 = 26+ Hrs./Month	Hour	H2025	UC
Supported Employment - Small Group			
Tier 1 = Groups of 2-4	Per person, 15-min unit	H2023	U3
Tier 2 = Groups of 5-6	Per person, 15-min unit	H2023	U5
Tier 3 = Groups of 7-8	Per person, 15-min unit	H2023	U7
Supported Employment - Individual Supported Employment	Hour	T2018	UC

Day Habilitation	daily (4.25 to 8 hours)	T2020	
Day Habilitation	15 minutes (up to 16 units per day)	T2021	
Case Management	15 minute unit	T1016	

Billing for FFS Mental Health and Substance Abuse Services:

When billing the IME for mental health and substance abuse services, the appropriate credentialing modifier must be entered, in addition to the procedure code on the CMS 1500 and UB-04 claim form, to reflect which specialty is providing the services. Claims billed without a credentialing modifier entered on the claim will be denied. The modifier must align with the procedure code billed as listed on the Mental Health and Substance Abuse Rate and [Fee Schedule](#)³ published on the DHS website.

Below is the list of credentialing modifiers:

- AF – Specialty Physician
- HP or U1 or TG - Psychologists
- HO or U1 or TG - Master’s Degree Level
- HP – Doctoral Level
- SA or TD - Advanced Registered Nurse Practitioner (ARNP)
- U2 – Physician Assistant
- U1 - Certified Alcohol and Drug Counselors

Billing for FFS Behavioral Health Intervention Services (BHIS):

When billing the IME for BHIS, the appropriate service modifier must be entered in addition to the procedure code to accurately reflect the services provided. Claims billed without a modifier will be denied. When rendering the same BHIS service on the same date and the services will be submitted with a different modifier, the services must be billed on the same claim. The procedure codes and modifiers are listed below:

Description	Procedure Code	Modifier	Unit Description
Behavior health long term residential, without room and board	H0019		Per weekday
Individual BHIS crisis intervention	H2011		Per 15 minute
Individual skill development-adult (age 18 and up)	H2014	HB	Per 15 minute
Group skill development-adult (age 18 and up)	H2014	HQ	Per 15 minute
Individual skills training-child and adolescent (age 0-20)	H2019	HA	Per 15 minute
Group skills training-child and adolescent (age 0-20)	H2019	HQ	Per 15 minute
Family skills training	H2019	HR	Per 15 minute

³ <https://dhs.iowa.gov/ime/providers/csrp/fee-schedule>

Modifier	Modifier Description
HA	Child/Adolescent program
HB	Adult program, non-geriatric
HR	Family/Couple with client present
HQ	Group setting

The IME has detailed claim form instructions for all providers on the DHS [Claim Forms and Instructions](#)⁴ web page.

Avoiding Common Billing Errors:

Common Denial Reasons

- Claim is missing the rendering provider.
 - It is important that organizations that have enrolled as a “group” include the rendering provider National Provider Identifier (NPI) in the appropriate field on the CMS 1500 claim form.

- Missing/Invalid taxonomy code
 - The taxonomy code is a unique ten character alphanumeric code that enables providers to identify their specialty at the claim level. Taxonomy codes are assigned to both individual provider and organizational providers. The IME requires the taxonomy code for the pay-to provider NPI be appended to each claim to identify the provider type rendering the service.

UB-04 Claim Form:

When completing the UB-04 claim form, the taxonomy code entered on line 81 of the claim form is the taxonomy code confirmed during NPI verification or during enrollment with the IME. Using a taxonomy code that does not match the billing NPI will result in claim denial.

The appropriate credentialing modifier must be entered on the claim form in addition to the procedure code to reflect which specialty is providing the services. Claims billed without entering a credentialing modifier on the claim will be denied.

CMS 1500 Claim Form:

When completing the CMS 1500 Claim form, the address of the billing provider entered on line 33 must contain the zip code associated with the billing provider’s NPI entered on line 33a. Using a zip code that is not associated with the billing provider’s NPI will result in claim denial.

The taxonomy code entered on line 33b and 56a of the claim form is the taxonomy code confirmed during NPI verification or during enrollment with the IME. Using a taxonomy code that does not match the billing NPI will result in claim denial.

If you have any questions please contact the IME Provider Services Unit at 1-800-338-7909, or email at IMEproviderservices@dhs.state.ia.us.

⁴ <https://dhs.iowa.gov/ime/Providers/claims-and-billing/ClaimsPage>