
INFORMATIONAL LETTER NO. 2623-MC-FFS

DATE: August 27, 2024

TO: Intermediate Care Facility, Neurological Rehabilitation Facility,
Nursing Facility for the Mentally Ill, Residential Care Facility, Skilled
Nursing Facility

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS),
Iowa Medicaid

RE: Supplemental Personal Needs Allowance Payments

EFFECTIVE: Immediately

Duplicate Personal Needs Allowance Payments:

The purpose of this Informational Letter (IL) is to provide notification of an error with the issuance of the supplemental personal needs allowance in June 2024. Approximately 890 individuals residing in a facility were issued a duplicate supplemental personal needs allowance payment in June 2024 in error. The individuals receiving the payment have income below the \$50.00 standard and the state supplements those payments to take them to the \$50.00 threshold.

The one-time extra payment will not be subject to overpayment, nor does it need to be paid back by the member. A letter will be sent to all impacted individuals regarding this error. No action needs to be taken by the member, household or an authorized representative regarding this payment.

If you have any questions, contact the HHS Facility and Waiver Eligibility Team:

- Phone: 1-877-344-9628
- Email: Facilities@dhs.state.ia.us